

Refund Request Form

Refund Policies:

Community Classes/Camps/Aquatics

- The City of Lincoln reserves the right to cancel, combine or divide classes; change times, date or place of classes; instructor; or make other changes necessary.
- Failure to attend a class or no shows will not be granted a refund.
- Refunds are only eligible if received a minimum of seventy-two (72) hours prior to the first class, unless otherwise noted. If a request is turned in less than seventy-two (72) hours, a refund will be determined on a case-by-case basis.
- Requests for refunds must be in writing, and can be submitted via fax, walk-in, mail or email. Please email refund requests to amy.gregory@lincolnca.gov
- If the City of Lincoln Recreation Department cancels a program due to low enrollment, a full refund will be issued.
- If you are not satisfied with any of our programs, please contact the program supervisor.
- The online convenience fee will not be refunded.

Adult Sports Leagues

- Requests for a refund must be received within 24 hours from the close of registration, unless otherwise noted. If a request is submitted after 24 hours, a refund will be determined on a case-by-case basis.
- Requests for a refund must be in writing, and may be submitted via fax, walk-in or email. Please email refund requests to amy.gregory@lincolnca.gov
- If the City of Lincoln Recreation Department cancels a league due to low enrollment, a full refund will be issued. All other refunds will be assessed a \$20 processing fee.

Youth Sports Leagues

- Requests for refund must be received within 7 days from the close of registration, unless otherwise noted. If a request is submitted after 7 days, a refund will be determined on a case-by-case basis.
- Requests for refund must be in writing, and may be submitted via fax, walk-in or email. Please email refund requests to amy.gregory@lincolnca.gov
- If the City Of Lincoln Recreation Department cancels a league due to low enrollment, a full refund will be issued. All other refunds will be assessed a \$10 processing fee.

Name of person enrolled:			
Name of guardian:			
Email:		Phone:	
Program Name:		Dates:	
Amount Paid:		Requesting Credit:	Refund:
Reason for Request:			
gnature:		<mark>Date</mark> :	
efund requests can be submitt 648. Please allow 2 to 3 weeks	for processing	$rac{ncolnca.gov}{CE}$, or sent to the City of Lin	coln, 2010 1 st Street, Lincoln,
Date Rcvd:	Rcvd By:	Registration Pro	ocessed: Yes[] No[]
Approved [] Denied	Signature: Date:		
Notification - Date:	Initial: E	By: Letter[] Phone[] In Off	ice[] Email[]